

Formby Van Hire & Removals  
Unit 38  
Stephenson Way  
Formby Business Park  
Formby, L37 8EG

Dear Steve,

As you will remember, on [REDACTED] you and your team moved Sue & I from [REDACTED] to our new address above. It was a memorable day, and we would like to set on record our sincere thanks for your considerable efforts.

We have been impressed before by the way you and your team work, but this time you surpassed yourselves. I hope you will pass on our thanks to Colin and Martin and, but especially Martin, staying as he did to the bitter end. It makes a refreshing change in this day and age when people just get stuck in and work hard till the job is done.

I included the following comments in a recent e mail to our Solicitor [REDACTED]

*"Most of all though we were really impressed by Formby Removals. The boss cancelled his plans and came round bringing his girlfriend to help. Sue & I pitched in helping with the unloading, and the 5 of us worked non-stop from about 5:50pm until almost 10:00pm, emptying the first load, returning to [REDACTED] to get the second, and then emptying that. Their most impressive achievement was getting a 7 ft long very heavy sofa-bed into the back garden, through the Conservatory, Lounge, Dining Room, Kitchen, Inner Hall, and thence to the room we wanted it in, removing 3 doors on the way to make this possible. All at 9:30pm when anyone reasonable would have downed tools, or at least demanded a dinner break. We cannot praise them too highly."*

In response they said that in future when asked to recommend a Removal Firm you will be top of their list, and that if you wish to leave them a supply of business cards they will be happy to give them out.

So thank you once again, and best wishes for your business for the future.

Yours sincerely